

**Tuesday, December 2, 2008**

**GEORGETOWN UNIVERSITY - DEPARTMENT OF HEALTH SYSTEMS ADMINISTRATION**  
**<http://nhs.georgetown.edu/healthsystems/dept.html>**

**SIBLEY MEMORIAL HOSPITAL**  
**[www.sibley.org](http://www.sibley.org)**

*Visit Coordinator:*

*Michael A. Stoto, PhD*

*Professor of Health Services Administration and Population Health*

*Georgetown University School of Nursing & Health Studies*

*3700 Reservoir Road, NW Room 235*

*Washington, DC 20057-1107*

<b>Morning Georgetown University</b>	
8.00am	Pick up at Baltimore Marriott Waterfront
9.00-9.30am	Arrival at Georgetown University (St. Mary's Hall)
9.30am	<b>Focused tour of Georgetown University Hospital</b> (buildings 9 – 14)
10.30am- 12.30pm	The Walker Evans Conference Room; Building D on this map: <a href="http://explore.georgetown.edu/locations/index.cfm?Action=View&amp;LocationID=1">http://explore.georgetown.edu/locations/index.cfm?Action=View&amp;LocationID=1</a> Three presentations on the following topics: <b>1: Hospital accreditation</b> Gary L. Filerman (Washington, DC representative for Joint Commission International) <b>2: Quality/performance measurement</b> Helen Turner (Director of Quality at Georgetown University Hospital) <b>3: Emergency preparedness in the health field</b> Kevin Harlen (Founding Director of the Northern Virginia Hospital Alliance)
12.30pm- 1.30pm	Lunch - Faculty Club in the Leavey Center, building 22.

<b>Afternoon Sibley Memorial Hospital</b>	
2.00pm-4.30pm	<b>Tour and presentations at Sibley Memorial Hospital</b>



**Visitors from AIOP GIOVANI - ITALY  
December 3 to 5**

**Agenda Group # 1**

**Wednesday December 3<sup>rd</sup>**

**Location: Phipps Room: 140**

- 9:00 AM Arrival and historical tour of the Johns Hopkins Hospital
- 10:00 AM Introduction of Johns Hopkins Medicine  
JHM Structure and Governance  
**Speaker :** Mark Shaver
- 11:00 AM Improving Safety & Efficiency through Lean Sigma  
**Speaker:** Jenny Lofthus
- 12:00 PM Lunch
- 1:00 PM Research Funding  
**Speaker:** Roberto Salvatori MD
- 2:00 PM Tour of Radiology  
**Tour Leader:** Richard Zellars MD
- 3:00 PM Tour of BRB Animal Facilities  
**Tour Leader:** Lindsay Barnes
- 4:00 PM Tour of Weinberg  
**Tour Leader:** Michael Hibler
- 4:30 PM Tour of Wilmer Eye Institute  
**Tour Leader:** Carolyn Dunn
- 5:00 PM End of Day 1

**Thursday December 4<sup>th</sup>**

**Location for the lectures: Kennedy Krieger Institute Room 510**

- 8:00 AM Tour of the operating room  
Location: Weinberg Building  
**Tour Leader:** Robert Scheu
- 9:00 AM Tour of JHOC  
**Tour Leader:** TBD (Break in two groups and one group will wait)

10:00 AM Intensive Care Unit Tour  
**Tour Leader:** Subbarao Elapavaluru MD

11:30 AM Telehealth Programs  
**Speaker:** Alexander Nason

12:30 PM Lunch

1:30 PM Visit to the Gift Shop (if time allows)

2:00 PM Electronic Patient Record  
**Speaker:** Steve Mandell

3:00 PM Coffee Break

3:15 PM MISTC Suite  
**Tour Guide:** Sue Eller

4:30 PM Tour of Marburg  
Tour Guide: Carole Blakely (We will break the group in 3 and they will have 15 minute visits)

5:15 PM End of day 2

7:30 PM Welcome Dinner  
Address: 1425 Aliceanna Street  
Baltimore, MD 21231  
(410) 534-7296

**Friday December 5<sup>th</sup>**

**Location: Kennedy Krieger Institute Room 510**

9:00 AM Gamma Knife and Radiotherapy  
**Speaker:** Daniele Rigamonti MD

10:00 AM AM Domestic Billing and Contractual Adjustments  
**Speaker:** Linda Kline

11:00 AM International patient Services and High Profile Patient  
**Speaker:** Raffaella Molteni

11:30 PM Lunch

12:30 PM Departure to Green Spring Station

1:00 PM Tour of Green Spring Station

## Suggested Agenda Group # 2

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